



THIS IS TO CERTIFY THAT

The Sumner Hotel

HAS ACHIEVED A TRIPADVISOR RATING OF



BY ITS GUESTS AND THEREFORE HAS BEEN AWARDED A

CERTIFICATE OF EXCELLENCE
FOR THE YEAR OF 2011

A handwritten signature in black ink, appearing to read "CP", with a long horizontal flourish extending to the right.

Christine Petersen
President, TripAdvisor for Business

You know what your
guests say about
you matters...



Director
The Sumner Hotel
Marble Arch
54 Upper Berkeley Street
London W1H 7QR
UNITED KINGDOM

21 July, 2011

And your TripAdvisor rating will keep them talking!

Dear The Sumner Hotel,

It's always good to hear positive things about your business—particularly when they come from the people who matter most—your guests.

Congratulations on your 4.5 rating

We think a 4.5 rating on TripAdvisor is something you can be proud of and we hope you do too. So by placing this 2011 Certificate of Excellence where your guests can see it, you'll be displaying one of the most powerful recommendations—the endorsement of other guests.

Just to say 'thank you'

Your certificate is also our way of saying 'thank you' for your continued partnership with TripAdvisor. We're looking forward to another successful year for our partners.

Yours sincerely,

Christine Petersen
President, TripAdvisor for Business

...Your certificate
says it all